



Update for ActionADE Users:

Community pharmacies may call you about ActionADE

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ACCESS ACTIONADE

<https://actionade.vch.ca>

CONTACT US

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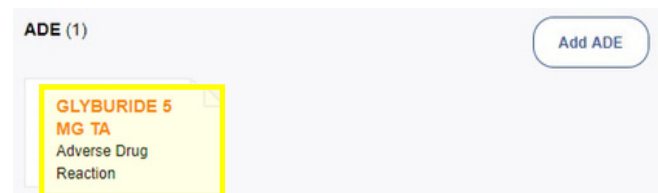
WHAT DOES THIS MEAN FOR YOU?

- Community pharmacists can now see ActionADE information when patients with ActionADE reports present to community pharmacies.
- **You may receive phone calls in the dispensary and on the ward from community pharmacies to clarify details of reports.**
- Community pharmacists will not know who documented the event, only that it came from your hospital site.
- For guidance on how to respond to inquiries about ActionADE reports from the community - refer to the information below:

- 1 Find the report in question by searching for the patient by name or PHN.



- 2 Once you are in the patient's profile, click on the ADE report in the Reports Banner to review the summary and details.



- 3 Refer to and follow up with the individual who documented the ADE (listed in the summary report) if there are outstanding questions.

Patient PHN:	7081235825
Patient Name:	Patient1, Test
Reported by:	VGH Pharmacist
Site:	VGH
Date:	2020 OCT 29 12:16